



3500 | 9700 Series

hoteltelephones.com



Our new Cool Gray color is one of the most awarded shades of white in the design world! It is sure to complement any décor, now and well into the future.

The New 3500 | 9700 Series Data Sheet

All Models!

Amazingly elegant! Functional beyond its beauty!



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3500 | 9700 Series

When you combine Telematrix's legendary performance with the style of our new 3500|9700 series hotel telephones, you get an elegant functionality that will fit into any of your hotel décors. The 3500|9700 series telephones are a perfect fit! To further match your hotel's décor, choose from any of 4 standard or custom color accents. Functionality includes our patented OneTouch voice mail technology for hands-free auto-dialing and retrieval, and an integrated Ethernet pass-through port for guest connectivity, (IP models only).

The 9700 series also boasts AutoSync pairing, which automatically registers the remote 9700 Series cordless handsets with the base unit when in the cradle to avoid failures from misplaced handsets. Our optional battery backup feature also helps assure guest connectivity during power outages.

Analog & VoIP Corded Highlights

- Available in 1 or 2-line configurations
- USB charging port optional
- Speakerphone or non-speakerphone
- 0, 3, 5 or 10 programmable Guest Service Keys
- Patented OneTouch voice mail retrieval technology
- Dual Neon / LED message-waiting light / SIP Standard voicemail messaging (VoIP phones)
- LED indicator lights for Speaker, Mute, & Hold keys, Line 1, Line 2 keys (2-line models only)
- 3-way conference calling (2-line models only)
- Industrial grade construction with matte finish
- Non-slip base
- Available in Cool Gray or Black

Analog & VoIP Cordless Highlights

- Available in 1 or 2-line configurations with speakerphone
- USB charging port optional
- Supports up to 4 handsets (base model and three remotes)
- 0, 3 or 6 guest service keys available on cordless handsets
- 5 or 10 programmable guest service keys on base unit
- Patented OneTouch voice mail retrieval technology
- Dual Neon/LED message-waiting light
- LED indicator lights for Speaker, Mute, & Hold keys, Line 1 & Line 2 keys (2-line models only)
- HAC/VCH (ADA) compliant handset volume boost
- Cordless phones available in 1.8 GHz, 1.9 GHz, or 2.4 GHz frequencies *
- 3-way conference calling (2-line models only)
- EasyAccess™ data port (Analog)
- Dual Port (10/100) for HSIA (VoIP)
- Industrial grade construction with matte finish
- Non-slip base
- Available in Cool Gray or Black

1 year on IP models
5 years on analog models
See warranty statement
for details!

<https://www.cetisgroup.com/uploads/4/4/6/4/44641933/warranty032117.pdf>



USB charging
port optional!



Accent Colors

For an additional charge, choose from four accent color options to match your brand, office, or guest room décor. For accent color part numbers, add the following suffixes at the end of the cool gray or black part number.

Red = RED / Blue = BLU / Bronze = BRZ / Silver = SLV
Example: 3500MWD Black with Red Accent = 35A110S10DRED

9700 | 3500 Series SPECIFICATIONS

Standard Colors:	Cool Gray or Black
Faceplate Size:	Full length
Packaging:	10 per carton
Packaging:	20 per carton (Trimline)
Footprint:	7.91"(200.9mm) (l) x 5.8"(146.9mm) (h) x 5.9"(149.9mm) (w)
Weight:	Analog 1.4lbs. (0.64kg) / VoIP 2.0 lbs. (0.9kg)
Line Voltage:	24 to 56VDC Non-Polarity
Certifications:	Analog FCC Part 68, FCC Part 15 & UL 1459 Ref. CE ETL
Certifications:	VOIP FCC Part 15 Subpart B: 2009
Safety Standard:	UL - 60950-1 2nd edition ADA/HAC
Frequency:	1.9 GHz, 1.8 GHz or 2.4 GHz
Power:	Analog adapter / VoIP Power over Ethernet 802.3af Compliant
Power:	Remote charging station w/ handset, battery, & A/C adapter
Flash Timing:	Flash Timing (analog): 600ms (default)
Handset Cord:	10 ft (3.048m)
Line Cord:	RJ45 Line Cords—12 ft/3.66 m
Line Cord (Analog):	RJ14 Line Cord—12 ft/3.66 m
Standby Time:	10 days (Cordless)
Talk Time:	6 hours (Cordless)
Range:	100ft (30m) (Cordless)

* Our cordless phone part numbers will vary depending upon which frequency is ordered for your specific application. For Example: the **18** in the part number(s) indicate that these are 1.8Ghz. 97A523**18**S5D (Cool Gray) / 97A123**18**S5D (Black)

Part Numbers | 9700 Cordless

VoIP Single-Line Speakerphone	
9700IPMWD5 (5 GSK)	97V51319S5D3 (Cool Gray) / 97V11319S5D3 (Black)
9700IPMWD (10 GSK)	97V51319S10D3 (Cool Gray) / 97V11319S10D3 (Black)
VoIP Two-Line Speakerphone	
9702IPMWD5 (5 GSK)	97V52319S5D3 (Cool Gray) / 97V12319S5D3 (Black)
9702IPMWD (10 GSK)	97V52319S10D3 (Cool Gray) / 97V12319S10D3 (Black)
VoIP Handsets Kit	
9700IP HDKIT - 1 Line	97V51319S0HK3 (Cool Gray) / 97V11319S0HK3 (Black)
9702IP HDKIT - 2 Line	97V52319S0HK3 (Cool Gray) / 97V12319S0HK3 (Black)
Analog Single-Line Speakerphone	
9700MWD5 (5 GSK)	97A51319S5D (Cool Gray) / 97A11319S5D (Black)
9700MWD (10 GSK)	97A51319S10D (Cool Gray) / 97A11319S10D (Black)
Analog Two-Line Speakerphone	
9702MWD5 (5 GSK)	97A52319S5D (Cool Gray) / 97A12319S5D (Black)
9702MWD (10 GSK)	97A52319S10D (Cool Gray) / 97A12319S10D (Black)
Analog Handset Kit	
9700HDKIT - 1 Line	97A51319S0HK (Cool Gray) / 97A11319S0HK (Black)
9702HDKIT - 2 Line	97A52319S0HK (Cool Gray) / 97A12319S0HK (Black)

9700 PACKAGE CONTENTS

- 9700 Series base
- Handset
- RJ45 line cord
- RJ14 line cord, 12 ft/3.66 m (Analog)
- AC Adapter (Analog only)
- Faceplates for handset & base
- Overlays for handset & base

3500 PACKAGE CONTENTS

- 3500 Series base
- Handset
- RJ45 line cord
- RJ14 line cord, 12 ft/3.66 m (Analog)
- AC Adapter for analog USB model only
- Faceplates for base
- Overlays for base



Part Numbers | 3500 Corded

VoIP Single-Line Non-Speakerphone	
3500IP LBY (0 GSK, Lobby)	35V50N0L3 (Cool Gray) / 35V10N0L3 (Black)
3500IP MWB (0 GSK)	35V510N0D3 (Cool Gray) / 35V110N0D3 (Black)
VoIP Single-Line Speakerphone	
3500IP MWD5 (5 GSK)	35V510S5D3 (Cool Gray) / 35V110S5D3 (Black)
3500IP MWD (10 GSK)	35V510S10D3 (Cool Gray) / 35V110S10D3 (Black)
VoIP Two-Line Speakerphone	
3502IP MWD5 (5 GSK)	35V520S5D3 (Cool Gray) / 35V120S5D3 (Black)
3502IP MWD (10 GSK)	35V520S10D3 (Cool Gray) / 35V120S10D3 (Black)
VoIP Trimline	
3500IP TRM (1 Line)	35V510N3T3 (Cool Gray) / 35V110N3T3 (Black)
3502IP TRM (2 Line)	35V520N3T3 (Cool Gray) / 35V120N3T3 (Black)
Analog Single-Line Non-Speakerphone	
3500LBY (0 GSK, Lobby)	35A50N0L (Cool Gray) / 35A10N0L (Black)
3500MWB (0 GSK)	35A510N0D (Cool Gray) / 35A110N0D (Black)
3500MW3 (3 GSK)	35A510N3D (Cool Gray) / 35A110N3D (Black)
3500MW5 (5 GSK)	35A510N5D (Cool Gray) / 35A110N5D (Black)
3500MW10 (10 GSK)	35A510N10D (Cool Gray) / 35A110N10D (Black)
Analog Single-Line Speakerphone	
3500MWS (0 GSK)	35A510S0D (Cool Gray) / 35A110S0D (Black)
3500MWD3 (3 GSK)	35A510S3D (Cool Gray) / 35A110S3D (Black)
3500MWD5 (5 GSK)	35A510S5D (Cool Gray) / 35A110S5D (Black)
3500MWD (10 GSK)	35A510S10D (Cool Gray) / 35A110S10D (Black)
Analog Two-Line Speakerphone	
3502MWS (0 GSK)	35A520S0D (Cool Gray) / 35A120S0D (Black)
3502MWD3 (3 GSK)	35A520S3D (Cool Gray) / 35A120S3D (Black)
3502MWD5 (5 GSK)	35A520S5D (Cool Gray) / 35A120S5D (Black)
3502MWD (10 GSK)	35A520S10D (Cool Gray) / 35A120S10D (Black)
Analog Trimline	
3500TRM (1 Line)	35A510N0T (Cool Gray) / 35A110N0T (Black)



Features and specifications are subject to change without notice. The values for mass and dimension are approximate.



3500 | 9700 Series Models with USB Ports

Part Numbers | 9700 Cordless

VoIP Single-Line Speakerphone USB	
9700IPMWD5 (5 GSK)	97V51319S5DU3 (Cool Gray) / 97V11319S5DU3 (Black)
9700IPMWD (10 GSK)	97V51319S10DU3 (Cool Gray) / 97V11319S10DU3 (Black)
VoIP Two-Line Speakerphone USB	
9702IPMWD5 (5 GSK)	97V52319S5DU3 (Cool Gray) / 97V12319S5DU3 (Black)
9702IPMWD (10 GSK)	97V52319S10DU3 (Cool Gray) / 97V12319S10DU3 (Black)
VoIP Handsets Kit USB	
9700IP HDKIT - 1 Line	97V51319S0HKU3 (Cool Gray) / 97V11319S0HKU3 (Black)
9702IP HDKIT - 2 Line	97V52319S0HKU3 (Cool Gray) / 97V12319S0HKU3 (Black)
Analog Single-Line Speakerphone USB	
9700MWD5 (5 GSK)	97A51319S5DU (Cool Gray) / 97A11319S5DU (Black)
9700MWD (10 GSK)	97A51319S10DU (Cool Gray) / 97A11319S10DU (Black)
Analog Two-Line Speakerphone USB	
9702MWD5 (5 GSK)	97A52319S5DU (Cool Gray) / 97A12319S5DU (Black)
9702MWD (10 GSK)	97A52319S10DU (Cool Gray) / 97A12319S10DU (Black)
Analog Handset Kit USB	
9700HDKIT - 1 Line	97A51319S0HKU (Cool Gray) / 97A11319S0HKU (Black)
9702HDKIT - 2 Line	97A52319S0HKU (Cool Gray) / 97A12319S0HKU (Black)

9700 PACKAGE CONTENTS

- 9700 Series base
- Handset
- RJ45 line cord
- RJ45 (network), 12 ft/3.66 m
- AC Adapter (Analog only)
- Faceplates for handset & base
- Overlays for handset & base

Matching
3500 Trimline or
9700 Handset Kits
available.

Part Numbers | 3500 Corded

VoIP Single-Line Speakerphone USB	
3500IP MWD5 (5 GSK)	35V510S5DU3 (Cool Gray) / 35V110S5DU3 (Black)
3500IP MWD (10 GSK)	35V510S10DU3 (Cool Gray) / 35V110S10DU3 (Black)
VoIP Two-Line Speakerphone USB	
3502IP MWD5 (5 GSK)	35V520S5DU3 (Cool Gray) / 35V120S5DU3 (Black)
3502IP MWD (10 GSK)	35V520S10DU3 (Cool Gray) / 35V120S10DU3 (Black)
Analog Single-Line Non-Speakerphone USB	
3500MW3 (3 GSK)	35A510N3DU (Cool Gray) / 35A110N3DU (Black)
3500MW5 (5 GSK)	35A510N5DU (Cool Gray) / 35A110N5DU (Black)
3500MW10 (10 GSK)	35A510N10DU (Cool Gray) / 35A110N10DU (Black)
Analog Single-Line Speakerphone USB	
3500MWS (0 GSK)	35A510S0DU (Cool Gray) / 35A110S0DU (Black)
3500MWD3 (3 GSK)	35A510S3DU (Cool Gray) / 35A110S3DU (Black)
3500MWD5 (5 GSK)	35A510S5DU (Cool Gray) / 35A110S5DU (Black)
3500MWD (10 GSK)	35A510S10DU (Cool Gray) / 35A110S10DU (Black)
Analog Two-Line Speakerphone USB	
3502MWS (0 GSK)	35A520S0DU (Cool Gray) / 35A120S0DU (Black)
3502MWD3 (3 GSK)	35A520S3DU (Cool Gray) / 35A120S3DU (Black)
3502MWD5 (5 GSK)	35A520S5DU (Cool Gray) / 35A120S5DU (Black)
3502MWD (10 GSK)	35A520S10DU (Cool Gray) / 35A120S10DU (Black)

3500 PACKAGE CONTENTS

- 3500 Series base
- Handset
- RJ45 line cord
- RJ14 line cord, 12 ft/3.66 m (Analog)
- AC Adapter for analog USB model only



Features and specifications
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dimension are approximate.



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