



VTech Hospitality limited warranty programme

VTech Communications, Inc., the manufacturer of VTech Hospitality Product ("Product"), warrants to the holder of a valid proof of purchase ("end user" or "you") that the Product and all accessories provided by VTech in the Product's package are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product's operating instructions.

The limited warranty extends to the end user of this Product and applies only if such Product is purchased through a distributor. The limited warranty period for this Product is determined based on the following:

5 Years – Analog Models

1. All Classic Models corded and cordless
2. All Contemporary Models – corded and cordless
3. All TrimStyle Models

2 Years – SIP Models

1. All Classic Models – corded and cordless
2. All Contemporary Models – corded and cordless
3. All TrimStyle Models

The limited warranty period for the Product begins on the date that the end user takes possession of the Product. This limited warranty also applies to repaired or replacement Products for a period of either: (a) 90 days from the date the repaired or replacement Product is shipped to you; or (b) the time remaining on the original limited warranty as described above; whichever is longer.

This limited warranty does not cover:

1. Product or parts that have been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or

Vtech Electronics EU PLC, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallam, DE7 6HE THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

This warranty is valid for the UK and Eire only. For products purchased outside the UK and Eire, please contact your local distributor or place of purchase.

hoteltelephones.com is a trading division of Hotel Technology Management (htm) Ltd

Unit 14, Olympus Close
Ipswich IP1 5LJ
United Kingdom



3. Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or Product to the extent that the problem is caused by use with non-VTech accessories; or
4. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or

5. Product purchased, used, serviced, or shipped for repair from outside the UK or used for non-approved commercial or institutional purposes (including but not limited to Products used for rental purposes); or
6. Product returned without valid proof of purchase; or

7. Charges or costs incurred by the end user, and risk of loss or damage, in removing and shipping the Product, or
8. For installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.
9. Line cords or coil cords, plastic overlays, connectors, power adapters and batteries, if the product is returned without them, VTech will charge the end user at then-current prices for each of the missing items.

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