



### About Nevotek

Nevotek solutions streamline your diverse communication systems into the IP platform. Nevotek’s expertise in unified communications delivers an array of personalized products that will help you create new, sustainable revenue streams and enhanced services.

### Nevotek Content Solution for Teledex iPhone Overview

The Nevotek content solution set is a state-of-the-art property management system gateway for the hospitality market, delivering:

- An intuitive user interface displayed on Teledex iPhone’s touch screen display
- Advertisements for (and ordering of) hotel services
- Easily-updated services directories, room service menus, entertainment programming
- Integrated messaging – voice mail, email, fax
- Tailored information using the guest’s personal profile

### Nevotek offers these compelling guest-facing features:

FEATURE	DESCRIPTION	NOTES
Custom Welcome Screen	Provides custom guest greeting	Requires PMS integration
Hotel and Local Information Services	Guestbook replacement items such as city guide, restaurants, concierge, onsite services. etc.	
Promotional Messages	For sales of branded products, services and unsold inventory	POS and PMS integration enables one-touch purchasing
Live Content	Access to weather and flight info	
Auto Wake Up/Do Not Disturb	Set AWU and DND on display	Requires IP-PBX integration
Group Communications	Group messaging, group broadcast, group wakeup calls	Requires PMS integration
Valet Parking	Provides interface to request car delivery	Requires parking system integration
Room Service Ordering	Allows guest to make selections and place order from phone screen	Requires integration to POS/PMS
Check Folio	Guests can view their charges on phone screen	Requires PMS integration
Loyalty Program Integration	Enables signup to program, member status, etc.	Ask for specific system or brand support
Room Control	Enables touch screen control of various room control devices	
Currency Converter	Guests can get convenient access to current conversion rates	
Virtual Gift Shop	Guests can view and purchase branded and non-branded items	Permits greater inventory than an on-site physical store

Some features may require additional software, hardware or integration services.

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Nevotek content solutions for Teledex iPhone are built on a converged network infrastructure that offers flexible, cost-effective voice and data services. Hotel operators can leverage an IP foundation to improve the guest experience, increase staff productivity, reduce operational expenses and manage environmental controls, all while differentiating their properties in today's competitive market.

Nevotek provides a seamless infrastructure that delivers flexible communications services to guests over multiple devices. Guests can access information services, up-to-date billing, entertainment services, and environmental controls. These services can be delivered as value-added options, or on a pay-per-use basis, to generate new revenues.

Nevotek integrates with popular property management systems, and with the entire Nevotek solution family. This integration extends flexibility, cost-effectiveness and value-added features to all aspects of the property. Telecommunications, IT services, back office billing, property management, surveillance, security and maintenance can all be integrated and delivered over a single IP foundation. This allows you to leverage your converged infrastructure and eliminate multiple network schemes and redundant equipment.

### Nevotek offers these powerful staff and administrative tools:

FEATURE	DESCRIPTION	NOTES
Web-base GUI Admin Tool	Used for installation, configuration, administration	Also used by staff to send text messages to guest
Two-Way PMS Interface	For billing, voice mail, wakeup, staff services, etc.	For supported PMS
Database Synchronization	Indefinite buffering of data in case of PMS failure	For supported PMS
Communication Failure Alert	Process monitor in admin GUI. Email alerts on system failure.	POS and PMS integration enables one-touch purchasing
Guest Checkin/Checkout	Manages calling restrictions based on room status or guest permissions	Requires PMS integration. Also can be applied group members.
Guest Room Move/Swap	Carries over calling permissions and identities to new room	
Staff Guest Info Change	Enables staff to view and modify guest information, including greeting, language, etc.	Ask for specific system or brand support
Folio Post of Charges	Minibar, phone charges, HSIA, etc.	Requires PMS integration
Staff/Admin Status	For housekeeping and minibar status update via phone screen	
Multiple Language Support	Standard: English, German, French, Spanish. Optional: total of 13 including Arabic, Russian, Zulu, more.	

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